



SERVER SYSTEM ADMINISTRATION, HOUSEKEEPING & TROUBLESHOOTING MODULE (CFG-TC01)

About This Course

Server management is one of the most basic requirements in maintaining a healthy server/cluster, however, is often overlooked until something goes wrong. Therefore, it is essential that all IT personnel who are responsible of their servers understand the importance of server housekeeping and its impact if it is not done. This course is intended for those of you who are interested in advancing their troubleshooting monitoring and managing their servers.

Century Financial Troubleshooting training is mainly as a guideline for IT staff to do first level support of Century Financial system. The training will show you how to troubleshoot of any reported problem and find as much as information to be given to Censof for solution purposes.

Course Objectives

Upon completion of this course of this course you should be able to:

Basic Server Housekeeping & Monitoring

- Checking disk space usage
- Checking memory usage
- Check load and process list
- Checking backups
- Creation of user id and changing passwords
- Commands to check on performance
- What are the initial troubleshooting Administrators are required to perform during a server failure
- Understanding the concept of the logical log backup

Course Outline

DAY 1

Basic Server Housekeeping & Monitoring.

Introduction

Brief explanation of the module.

Space & Memory Management

Checking disk space usage
Checking memory usage
Check load and process list

Backup Management

Checking backups
How to perform the backups and restoration process

User Management

Creation of user id and changing passwords
Commands to check on performance slow

Server Housekeeping

What are the initial troubleshooting Administrators are required to perform during a server failure
Understanding the concept of the logical log backup
How to keep track of logs
What sort of housekeeping is required to be done daily, weekly and monthly

Printer Setting

How to manage printer settings



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Course Objectives

Upon completion of this course of this course you should be able to:

Century Financial System Administration & Troubleshooting

- Know and apply tools for troubleshooting.
- Understand how to debug problem.
- Understand how to read and analyze application and system error.
- Understand system table structure.
- Understand basic usage of UNIX command
- How to read application error log
- Basic understanding of debug file
- Basic understanding of application error
- Basic understanding of system error
- Basic understanding of system config and setup
- Basic understanding of document format
- Basic understanding of related tables structure and schema
- Basic understanding of stored procedure and constraint

Target Audience

Employee who are in charge of the Accounts Department particularly section Purchasing Account Payable.

Course Outline

DAY 2

Century Financial System Administration & Troubleshooting.

Introduction

Brief explanation of the tools used for application troubleshooting.

Know and apply tools for troubleshooting.

Understand how to debug problem.

Understand how to read and analyze application and system error.

Basic UNIX

Understand basic usage of UNIX command

Error Logs & Debugging

How to read application error log

Basic understanding of debug file

Basic understanding of application error

Basic understanding of system error

Basic understanding of system config and setup

Basic understanding of document format

Basic Database & Table Structure

Basic understanding of related tables structure and schema

Basic understanding of stored procedure and constraint

Register

Course : _____

Date : _____

Participant One :

Name : _____

Organization Name : _____

Job Title : _____

Email : _____

Contact Number : _____

Training Date : _____

Participant Two :

Name : _____

Organization Name : _____

Job Title : _____

Email : _____

Contact Number : _____

Training Date : _____

Human Resource / Approving Manager :

Name : _____

Organization Name : _____

Job Title : _____

Contact Number : _____

Fax Number : _____

Administrative Details:

Course Fee : RM 1,700.00 / Session

SST 6% : RM 102.00 / Pax

Total : RM 1,802.00 / Pax
Lunch and refreshment provided

Duration : 2 Days

Contact Information :

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Century Software (M) Sdn Bhd

A-8, Level 2 , Sunway PJ@51A, Jalan SS 9A/19,
Seksyen 51A , 47300 Petaling Jaya , Selangor

Ways to Register :

1. Cheques are to be made payable to Century Software (M) Sdn Bhd and mail payment together with registration to : A-8, Level 7 , Sunway PJ@51A, Jalan SS 9A/19, Seksyen 51A , 47300 Petaling Jaya , Selangor

2. Online registration at
www.centurysoftware.com.my

Terms & Conditions :

Upon receipt of a completed registration form , it confirms that the organization is registering for the seat(s) of the participant(s) to attend the training.

1. Payment is required with registration and must be received prior to the event.

2. Payment has to be received 7 working days prior to the event commencement. However a substitute is welcome at no additional charges.

3. If cancellation occurs in 7 working days prior to the event and there is no substitute, the organizer reserves the right to charge 50% of the total investment.

Century Software (M) Sdn. Bhd.

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